



# Payment Policy

City of Bullard

Utility bills are mailed on the 5th of each month. If your bill is not received by the 10th of the month, please call our office and we can give you the total amount due for your account. Payments are due on the 17th of each month whether or not you receive your bill. After that a late fee of 10% will be added to your amount due. If the 17th falls on a weekend or holiday, the due date becomes the next business workday. All accounts not paid by the due date will receive a late notice notifying the account holder of the amount past due, as well as the disconnect date. If the last day of the month falls on a weekend or holiday, residents will have until the end of the next business day to submit payment. A \$35.00 disconnect fee will be added to all accounts not paid by the cutoff date. The amount of the bill and disconnect fee must be paid before services are restored. There will be no after-hour reconnections.

Trash pickup will be on Friday morning each week. Please have your trash out the night before, or by 7AM Friday morning.

## Payment Options

Cash/Check	<ul style="list-style-type: none"><li>• In person at City Hall during business hours (8:00 a.m. to 4:30 p.m.)</li><li>• In the drop box at City Hall found on the North side of the building</li><li>• By mail to P.O. Box 107 Bullard, TX 75757</li></ul>
Credit/Debit Card	<ul style="list-style-type: none"><li>• In person at City Hall during business hours (8:00 a.m. to 4:30 p.m.)</li><li>• Over the phone</li><li>• Online at <a href="http://www.bullardtexas.net/">www.bullardtexas.net/</a></li></ul>
ACH (Autopay)	Establish a recurring monthly payment using your bank account information.

**\*Credit/Debit card payments are subject to a 3% convenience fee. \***

## Fees

Water Deposit: \$150.00	Late Fee: 10% of total bill
Service Charge: \$25.00	Returned Check: \$30
Disconnect Charge: \$35.00	Returned ACH: \$30

**\*The water deposit of \$100 will be refunded to you after your account is closed with a zero balance. \***

Pam Frederick  
City Manager

Sonja Richey  
Finance Director